



**Investor Complaints Data as per SEBI Circular No. SEBI/HO/MIRSD/DOP/CIR/P/2021/676 dated December 02, 2021**

**Data for month ending- December 2021**

| S<br>·<br>N<br>· | Received<br>from              | Carried<br>forward<br>from<br>previous<br>month | Received<br>during<br>the<br>month | Total<br>Pending | Resol<br>ved* | Pending at the<br>end of the<br>month**    |                                            | Average<br>Resoluti<br>on<br>time^<br>(in days) |
|------------------|-------------------------------|-------------------------------------------------|------------------------------------|------------------|---------------|--------------------------------------------|--------------------------------------------|-------------------------------------------------|
|                  |                               |                                                 |                                    |                  |               | Pending<br>for<br>less<br>than 3<br>months | Pending<br>for<br>more<br>than 3<br>months |                                                 |
| 1                | Directly<br>from<br>Investors | Nil                                             | Nil                                | Nil              | Nil           | Nil                                        | Nil                                        | Nil                                             |
| 2                | SEBI<br>(SCORES)              | Nil                                             | Nil                                | Nil              | Nil           | Nil                                        | Nil                                        | Nil                                             |
| 3                | Stock<br>Exchanges            | Nil                                             | Nil                                | Nil              | Nil           | Nil                                        | Nil                                        | Nil                                             |
| 4                | Other<br>Sources<br>(if any)  | Nil                                             | Nil                                | Nil              | Nil           | Nil                                        | Nil                                        | Nil                                             |
|                  | <b>Grand<br/>Total</b>        | <b>Nil</b>                                      | <b>Nil</b>                         | <b>Nil</b>       | <b>Nil</b>    | <b>Nil</b>                                 | <b>Nil</b>                                 | <b>Nil</b>                                      |

**Trend of monthly disposal of complaints**

| S.N. | Month       | Carried<br>forward<br>from previous<br>month | Received | Resolved* | Pending** |
|------|-------------|----------------------------------------------|----------|-----------|-----------|
| 1    | April 2021  | Nil                                          | Nil      | Nil       | Nil       |
| 2    | May 2021    | Nil                                          | Nil      | Nil       | Nil       |
| 3    | June 2021   | Nil                                          | Nil      | Nil       | Nil       |
| 4    | July 2021   | Nil                                          | Nil      | Nil       | Nil       |
| 5    | August 2021 | Nil                                          | Nil      | Nil       | Nil       |

|   |                    |            |            |            |            |
|---|--------------------|------------|------------|------------|------------|
| 6 | September 2021     | Nil        | Nil        | Nil        | Nil        |
| 7 | October 2021       | Nil        | Nil        | Nil        | Nil        |
| 8 | November 2021      | Nil        | Nil        | Nil        | Nil        |
| 9 | December 2021      | Nil        | Nil        | Nil        | Nil        |
|   | <b>Grand Total</b> | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### **Trend of annual disposal of complaints**

| <b>S.N.</b> | <b>Year</b>        | <b>Carried forward from previous year</b> | <b>Received during the year</b> | <b>Resolved during the year</b> | <b>Pending at the end of the year</b> |
|-------------|--------------------|-------------------------------------------|---------------------------------|---------------------------------|---------------------------------------|
| 1           | Calendar year 2017 | Nil                                       | Nil                             | Nil                             | Nil                                   |
| 2           | Calendar year 2018 | Nil                                       | Nil                             | Nil                             | Nil                                   |
| 3           | Calendar year 2019 | Nil                                       | Nil                             | Nil                             | Nil                                   |
| 4           | Calendar year 2020 | Nil                                       | Nil                             | Nil                             | Nil                                   |
| 5           | Calendar year 2021 | Nil                                       | Nil                             | Nil                             | Nil                                   |